

Good Day,

The City of Raleigh, Neuse River Resource Recovery Laboratory is seeking a proposal for Implementation and Support for ISO 17025 Certification.

**ISO 17025 Implementation and Support must include:**

- ISO/IEC 17025 documentation and implementation
- Establish Implementation Team
- Assure understanding of proprietary methodology.
- Minimizes the “hands-on” time and effort required by our organization to get ISO/IEC 17025 accredited.
- Create the required quality procedures, quality documents, and quality records, from basic data provided.
- Train mentor appropriate team members on the required quality procedures, quality documents, and quality records.
- Provide an Overview for Implementation to assure understanding of all ISO/IEC 17025 requirements your new quality
- Answer any questions, of Implementation Team

It is our goal to be ISO 17025 certified by December 31<sup>st</sup>, 2016.

**Please mail all BID/RFP proposals by July 15<sup>th</sup> 2016 to 8500 Battlebridge Rd, Raleigh NC 27610  
Attention Darrell Crews.**

To request full Bid/RFP documentation information please email Darrell Crews at [darrell.crews@raleighnc.gov](mailto:darrell.crews@raleighnc.gov).

Sincerely,

Darrell Crews  
919-996-3671  
Laboratory Supervisor